



From Truth to Dialogue

Museums in a Post-Normal World

4th International Conference of the Leibniz Centre of Excellence for Museum Education
Diversity and Discourse: Engaging Museum Visitors in the 21st Century

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Normal science – and museums



Science is **universal**,
objective, and the
inevitable product of
a **logical** and
systematic method

Aristotle (384-322 B.C.E.)

The four Mertonian norms (or CUDOS)

Communism: all scientists should have common ownership of scientific goods

Universalism: scientific validity is independent of the sociopolitical status/personal attributes of its participants

Disinterestedness: scientific institutions act for the benefit of a common scientific enterprise

Organised Skepticism: scientific claims should be exposed to critical scrutiny before being accepted

https://en.wikipedia.org/wiki/Mertonian_norms



Rationale For A Science Museum

Frank Oppenheimer, D
Reprinted from *Curator: The Mu*

There is an increasing need for a better understanding of science and the fruits of science and the products of science continue to shape the nature of our lives and experience of most people. The complexity of science and technology continues to widen. Remarkably few individuals are familiar with the details of the industrial processes involved in their food, their medicine, their entertainment or their transportation. The phenomena of basic science become the raw material of invention and are not easily accessible by the direct observation of nature yet they are the phenomena which have, for our modern society, become as intriguing and as important as a butterfly or a flower.

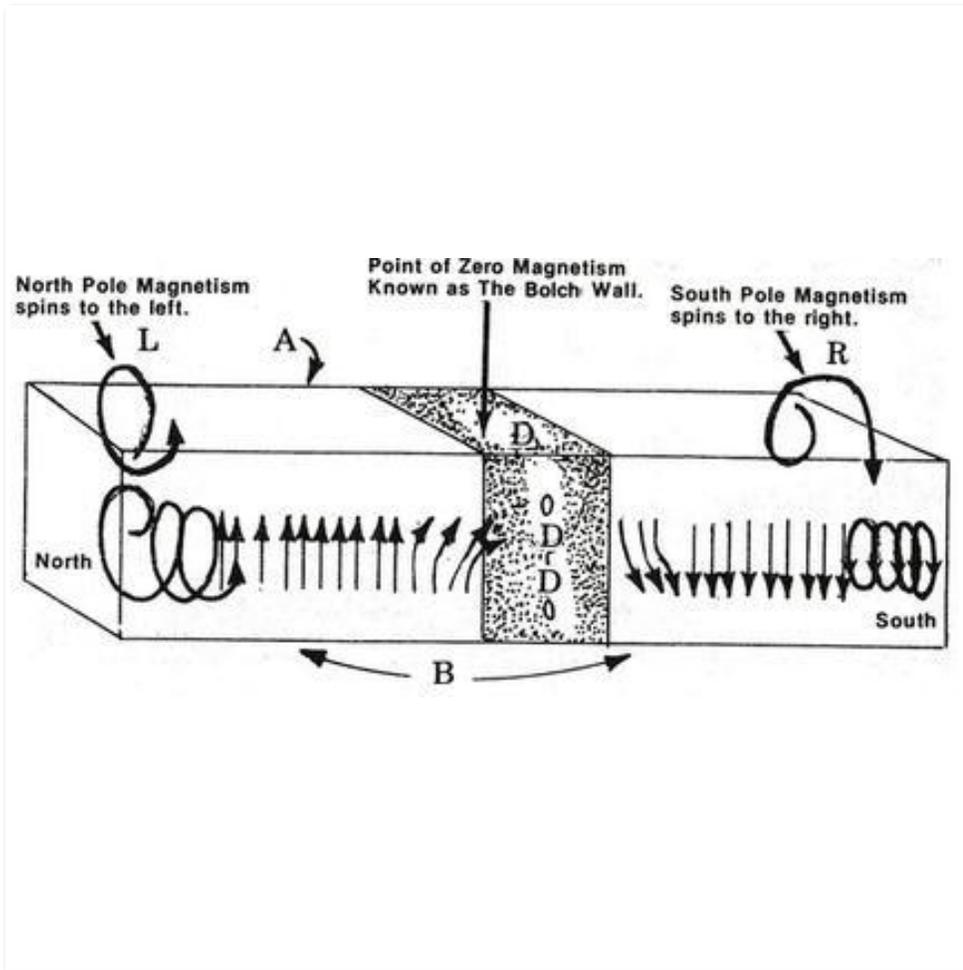
There have been many attempts to bridge the gap between the experts and the public. These attempts have involved books, articles, television programs and science courses in schools. But such attempts, although valuable, are at a disadvantage because they lack props; they require apparatus which people can see and handle and which display phenomena which people

There is thus a growing need for an environment in which people can become familiar with the details of science and technology and begin to gain some understanding by controlling and watching the behavior of laboratory apparatus and machinery; such a place can arouse their latent curiosity and can provide at least partial answers.

the development of science and technology and its roots in the past.

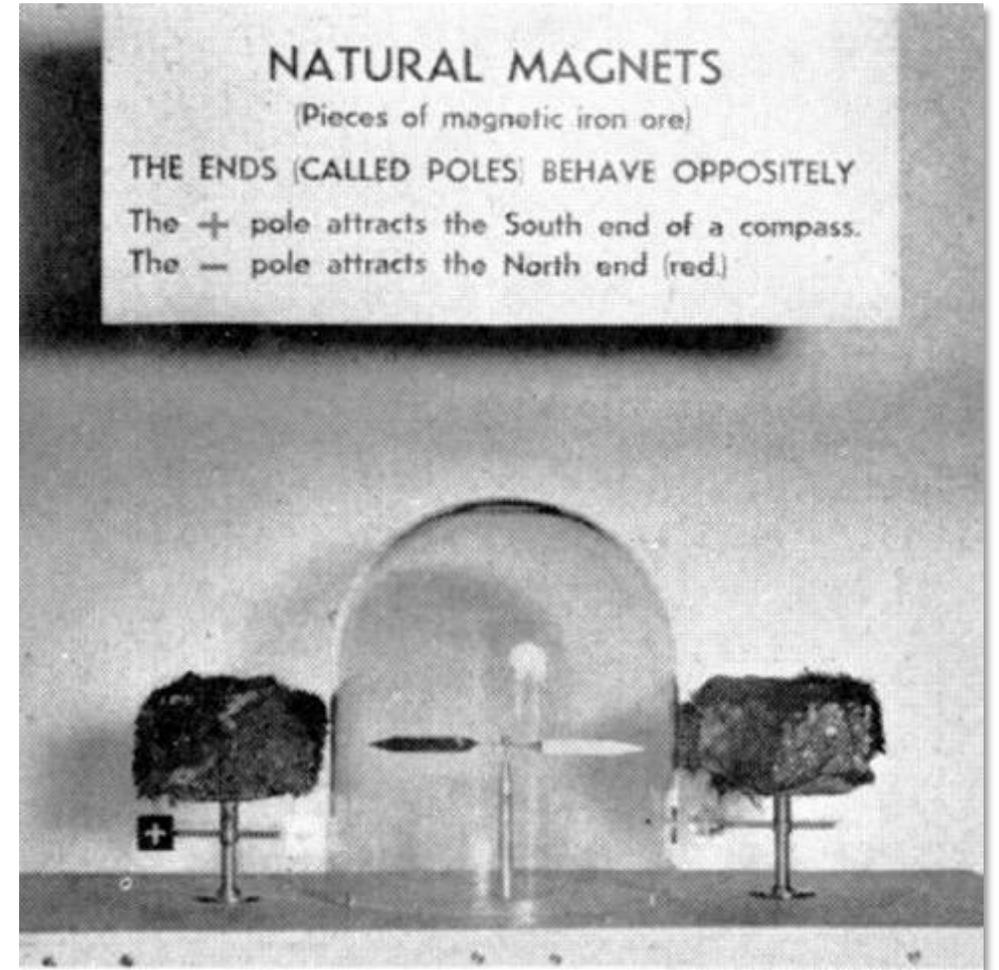
The purpose of a science museum and exploration center would be to satisfy this

science



Separation of the energies of a bar magnet, which also applies to all types of magnets. Image: www.magnetage.com

science centre

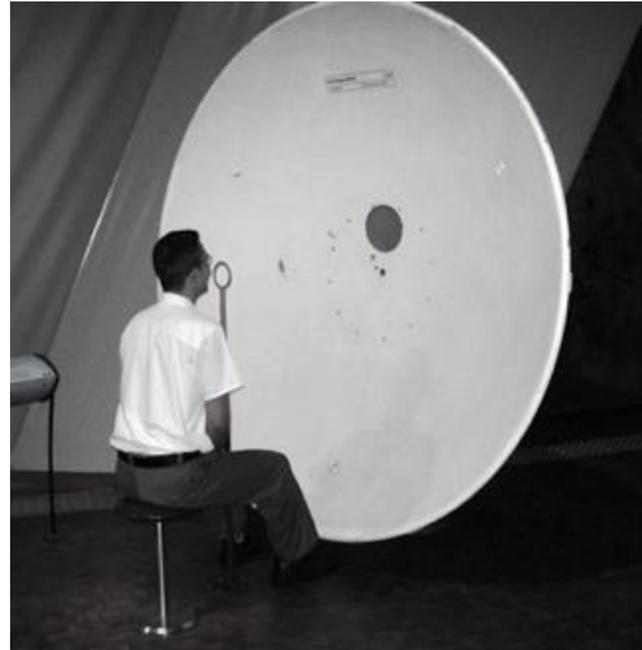


Interactive exhibit, Century of Progress International Exposition, Chicago, 1933. Image: Shaw 1932

'Cloning'

The cloning syndrome: the copying of exhibits without consideration of context

Quin 1994: 44



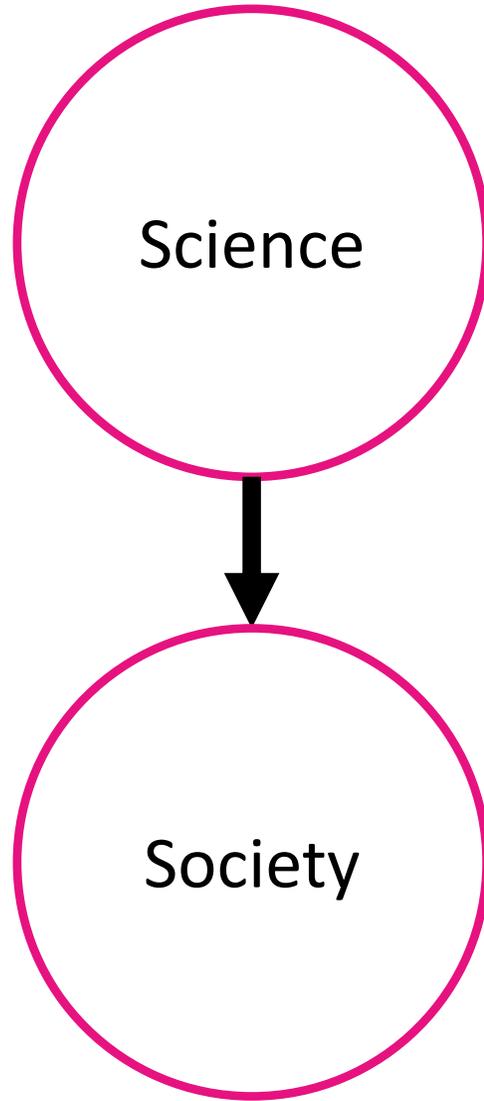
Whispering parabolas at
Experimentarium

Image: Quistgaard 2005



Whispering parabolas at
NEMO

Image: Achiam 2017



- Hierarchical, authoritative relationship
- One-way information flow
- Science as 'the truth'

Post-normal
science
– and museums

In the 1960s and 70s, a series of political and social developments challenged the CUDOS idea of science



IRISH
FARMER
JOURNAL
THE VOICE OF IRELAND'S BIG



Beef crisis
Facto
by 80

"All the News
That's Fit to Print"

Aids help 'too late'

The New York Times

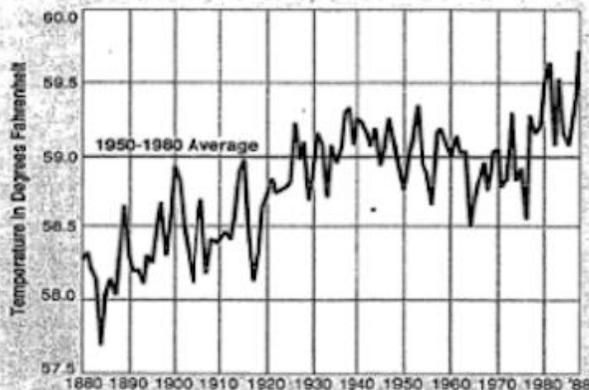
VOL. CXXXVII... No. 47,546

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NEW YORK, FRIDAY, JUNE 24, 1988

59 cents (foreign \$1.50)

Global Warming Has Begun, Expert Tells Senate



Global Warming: Greenhouse Effect?

Average global temperatures through the first five months of 1988. As a baseline, scientists use the global average from 1950 to 1980.

Source: James E. Hansen and Sergey Lebedeff

The New York Times/June 24, 1988

Sharp Cut in Burning of Fossil Fuels Is Urged to Battle Shift in Climate

By PHILIP SHABECOFF

Special to The New York Times

WASHINGTON, June 23 — The earth has been warmer in the first five months of this year than in any comparable period since measurements began 130 years ago, and the higher temperatures can now be attributed to a long-expected global warming trend linked to pollution, a space agency scientist reported today.

Until now, scientists have been cautious about attributing rising global temperatures of recent years to the predicted global warming caused by pollutants in the atmosphere, known as the "greenhouse effect." But today Dr. James E. Hansen of the National Aeronautics and Space Administration told a Congressional committee that it was 99 percent certain that the warming trend was not a natural variation but was caused by a buildup of carbon dioxide and other artificial gases in the atmosphere.

An Impact Lasting Centuries

Dr. Hansen, a leading expert on climate change, said in an interview that there was no "magic number" that showed when the greenhouse effect was actually starting to cause changes in climate and weather. But he added, "It is time to stop waffling so much and say that the evidence is pretty strong



Cañon Zapata in Tijuana, Mexico, the busiest illegal crossing point.

Drought Raising Food Prices; Inflation Effect Seems Minor

By ROBERT D. HERSEY Jr.

Special to The New York Times

'Aids' victims'

and 17, who had been given US blood products. The scientists cultured the virus and found that it attacked T helper cells — the white cells in the body's immune system which are depleted in Aids victims. They also isolated the virus in several Aids patients: a homosexual man with the cancer, Kaposi's sarcoma, a Haitian man, and a man from Zaire.

ly one of the T-cell lymphatic brothers developed Aids, and Dr. Gallo suggests that the virus is activated by other infections, such as hepatitis, is widespread among homosexuals.

American virus is human T-cell leukemia virus Type III (HTLV-III). Dr. Gallo has antibodies to HTLV-III in 88 per cent of Aids patients tested so far; in 79 per cent of patients with depleted T-cells but few other symptoms; and, most of all, in more than 90 per cent of homosexuals signs of Aids.

Post normal science

Whereas science was previously understood as steadily advancing in the certainty of our knowledge and control of the natural world, now science is seen as coping with many uncertainties in policy issues of risk and the environment. In response, new styles of scientific activity are being developed.

Post normal science

A post-normal science issue is one where facts are uncertain, values in dispute, stakes high and decisions urgent.

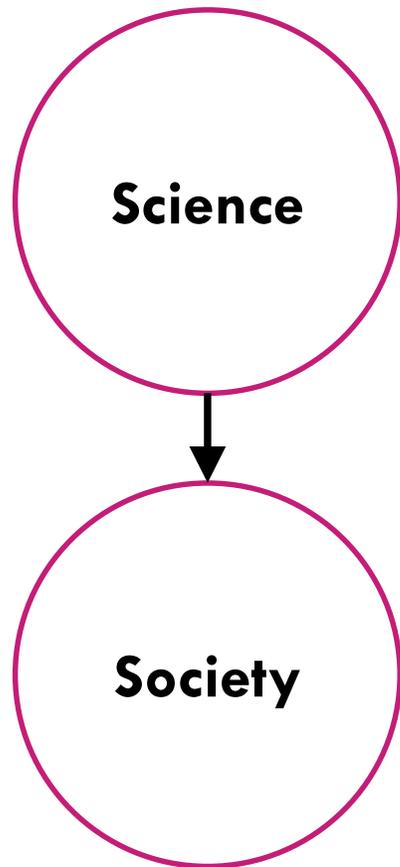
Science for sustainability

Mode-1 sustainability science
Monodisciplinary
Highly focused
Normal science
Curiosity driven and problem solving
Academic
Academic peers
Certainty
Hierarchical logic
Scientific proofs, unequivocal results
Top-down, command and control
Stakeholders affected

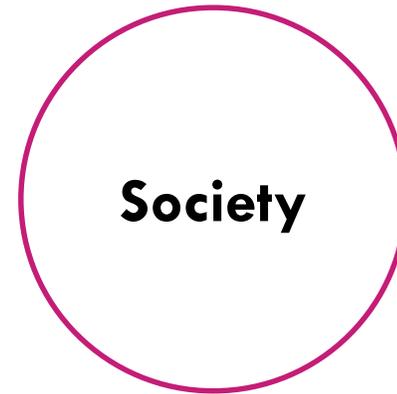
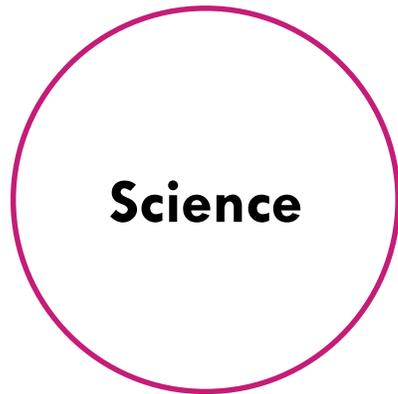
Science of sustainability

Mode-2 sustainability science
Interdisciplinary and transdisciplinary
Broadly based
Post-normal science
Critical research
Academic and social
Extended peer community
Uncertainty and ignorance
Relational logic
Discursive processes, ranges of options
Discursive process of opening up and closing down
Stakeholders involved

This points to a (somewhat radical) new role for science communication



This points to a (somewhat radical) new role for science communication



What does this
look like?

Nine meta-functions for science museums and science centres

Marianne Achiam  and Jan Sølberg 

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ABSTRACT

Science centres and science museums face challenges such as increased accountability, increased demands for accessibility, and growing competition from leisure experiences. On their own, the traditional museum practices of preservation, communication, and research are insufficient to address these challenges. Accordingly, we use the framework of eight museum meta-functions, presented by Dubuc [2011. "Museum and University Mutations: The Relationship Between Museum Practices and Museum Studies in the Era of Interdisciplinarity, Professionalisation, Globalisation and New Technologies." *Museum Management and Curatorship* 26 (5): 497–508] and further developed here, to understand how these institutions respond to calls for change. We analyse the presentations of staff members from 21 science centres and science museums, given at the 2013 Ecsite conference, to map out how these institutions address modern-day challenges. This analysis generates a new framework of nine meta-functions for science centres and science museums that can guide and help qualify discussions about their present and future activities. We discuss the new meta-functions as evidence of a turn away from the self-referential museum functions of the past, towards a more complete externalisation of purpose.

ARTICLE HISTORY

Received 17 July 2016
Accepted 25 November 2016

KEYWORDS

Museum functions; science centre; science museum; future roles; Ecsite; externalisation of purpose

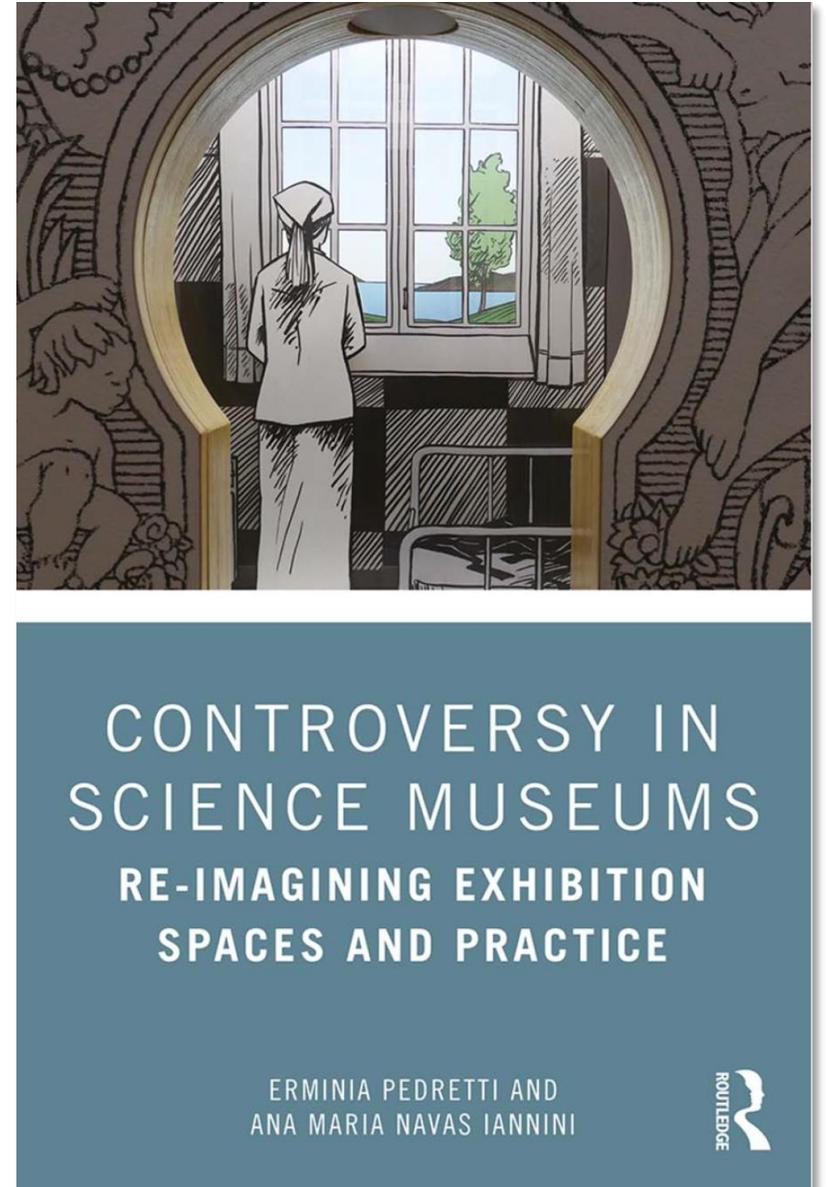
Introduction

Science centres and science museums are located within contemporary society with all its complexity. This puts them in a unique place to engage the public in relevant conversations (Muller 2005). However, the communication and education they provide is not the focus of

Science museums and science centres are already located in the borderland between science and society, and have gradually been turning towards more participatory and inclusive models of science communication

Empowering citizens

Agential exhibitions promote responsible citizenship, informed decision-making, and action. [...] **Agency** becomes an **explicit part of the goals** set by the museum staff in the hope that visitors will engage in ways that prompt change in their own lives, family, community, and/or society.

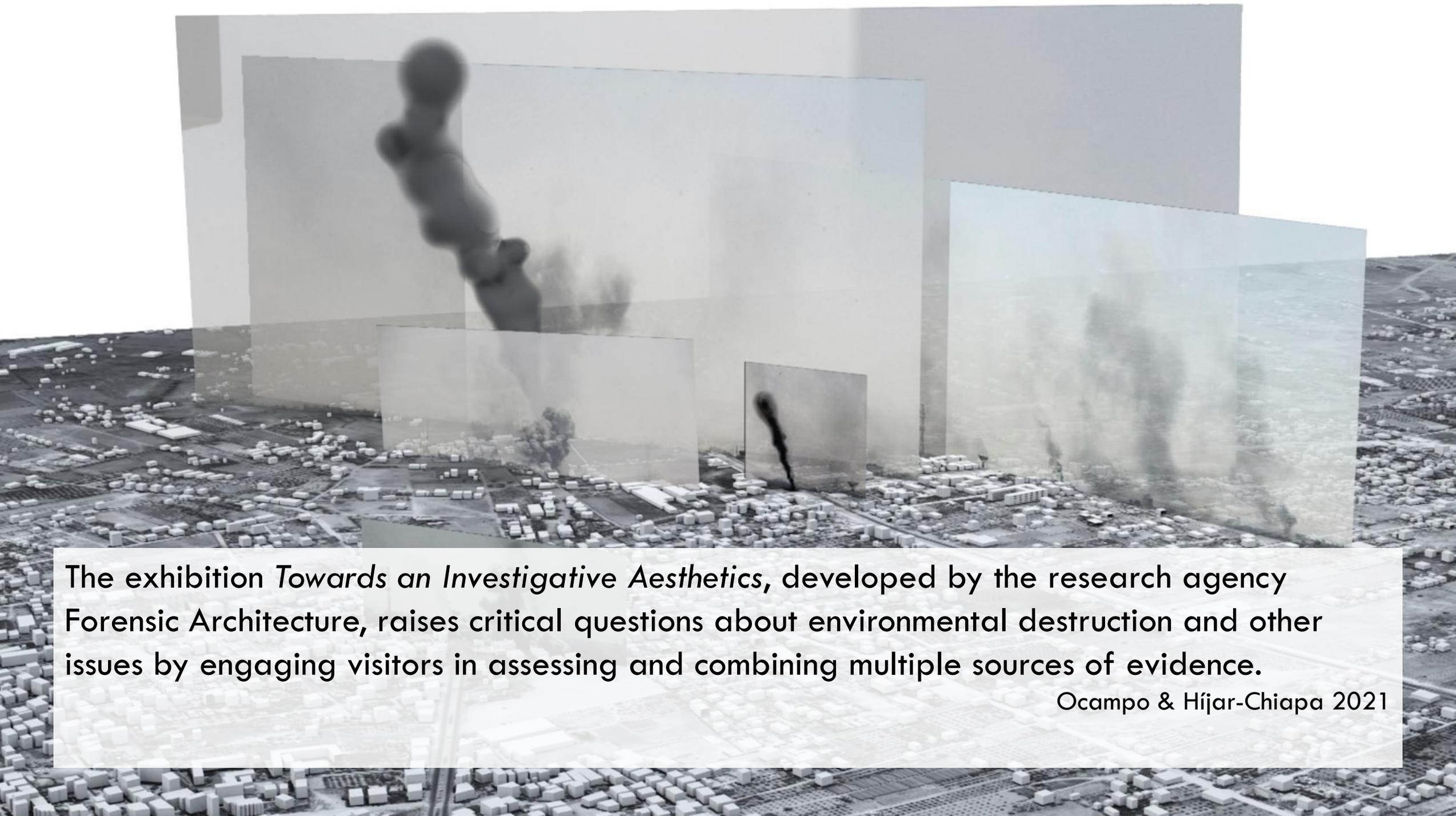




Preventing Youth Pregnancy, displayed at the Catavento museum in São Paulo, Brazil was designed to help young people make responsible choices about sexual practices and to challenge cultural stereotypes. The exhibit treated young visitors as citizens with unique voices worth hearing, using difficult and sensitive themes to support their autonomy and decision-making around sexuality.



Heureka Goes Crazy, at the science centre Heureka in Finland, tackles misunderstandings and prejudices about mental health. It gives visitors a real sense of the symptoms of common types of mental illness through a series of immersive and arts-based experiences.



The exhibition *Towards an Investigative Aesthetics*, developed by the research agency Forensic Architecture, raises critical questions about environmental destruction and other issues by engaging visitors in assessing and combining multiple sources of evidence.

Ocampo & Híjar-Chiapa 2021

Supporting sense-making

A black and white close-up portrait of a man with short hair, looking slightly to the right with a neutral expression. The background is a plain, light color.

The employment of artistic and sensory methods has the potential to not only improve knowledge communication in the field of sustainability science, but also open up alternative ways for understanding and interpreting the world beyond the purely cognitive analysis and (re-)construction of phenomena

A large, dark silhouette of a tree with many branches is positioned on the left side of the frame. The background is a warm, golden-orange color, suggesting a sunset or sunrise. The sky is clear and bright, with some faint outlines of other trees or hills in the distance. The overall mood is serene and contemplative.

Positioning climate change as a phenomenon to be known primarily cognitively has led to approaches to public engagement that are highly disengaging , as well as ignoring the emotional pain of those who are already concerned or affected



Using aesthetic methodologies in science museums is thus about embracing the entanglements and complexity with which wicked sustainability problems come. In this sense, exhibitions and installations become portals for intellectual, emotional, and physical experiences rather than media for the straightforward transfer of information.



Pollution Pods: Five domes containing carefully created environments, simulating different atmospheric conditions globally, from a Norwegian island to Beijing and São Paulo

Klima X

Utslipp
forbruk

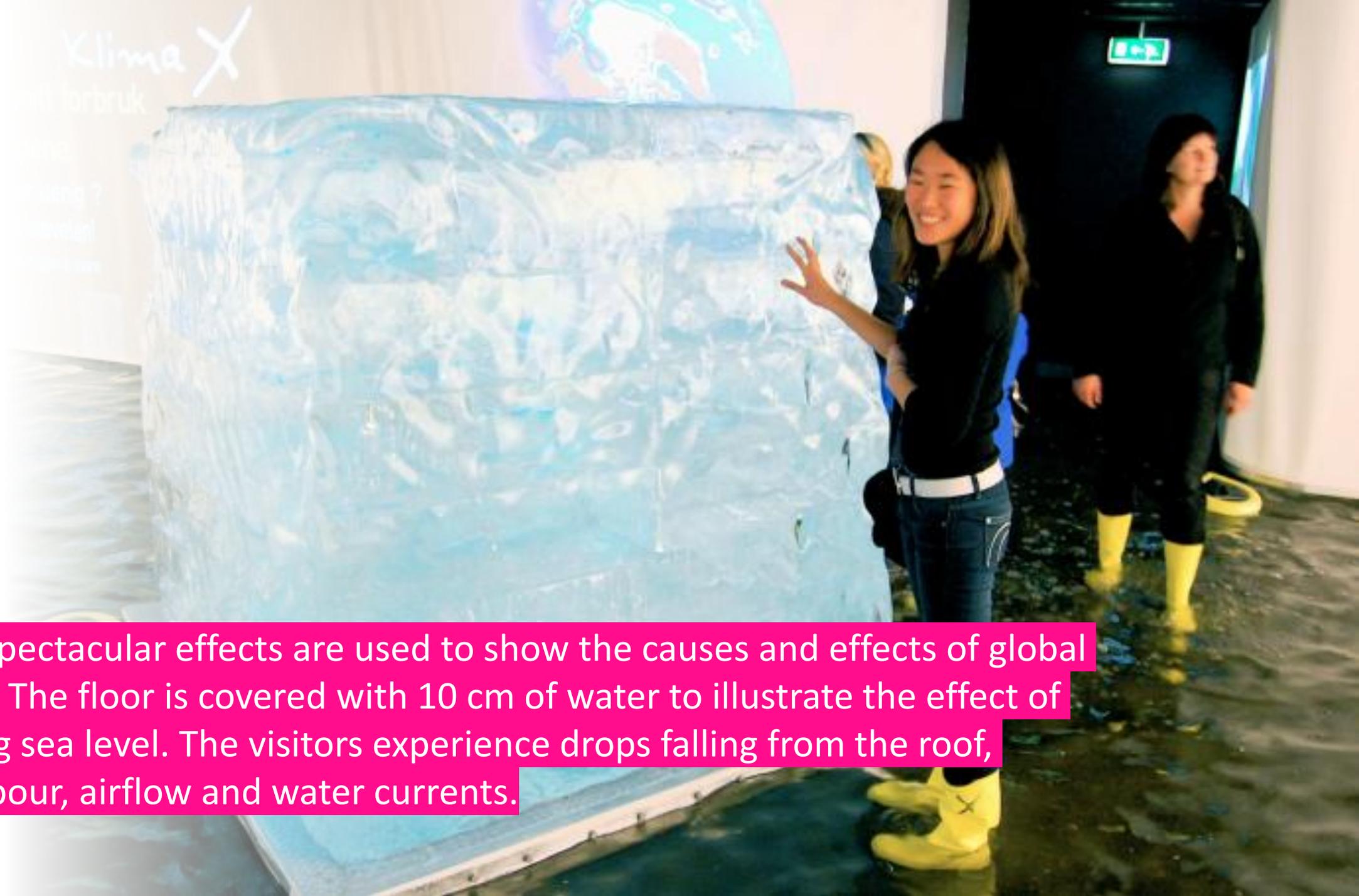
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KlimaX: Spectacular effects are used to show the causes and effects of global warming. The floor is covered with 10 cm of water to illustrate the effect of increasing sea level. The visitors experience drops falling from the roof, water vapour, airflow and water currents.



These exhibitions don't present sustainability problems literally or 1:1. Instead, they work as meta-realistic exhibitions that juxtapose real-world fragments to spark imagination and suggest new ideas. By collapsing space and time, they make distant, invisible, and slow-moving sustainability issues tangible. In doing so, they open up ways of knowing and experiencing wicked problems that would otherwise remain inaccessible.

Imagining possible futures



When your fundamental model of neoliberal growth-based economics is pushing you off a cliff, you don't innovate.

Our fundamental internal narrative is so focused on collapse and disaster and the inevitability of that that we exclude the possibility that we could actually be successful.

KLIMATOPIA

De rejsende fra fremtiden!

MØD Midori, Kiiro og Aka



Midori!
Dit klimaaftryk påvirker vores fremtid!
Your carbon footprint determines our future.



Kiiro!
Er du rød, gul eller grøn?
Are you red, yellow or green?

Med Midori, Kiiro og Aka
Tre tidrejse piger fra tre helt forskellige fremtider. De er strandet her på Experimentarium, og du skal hjælpe dem hjem til 2121. Men hvilken fremtid kan de ende i? Det afgrer du med dit klimaaftryk. Ender dit forbrug med at skabe Midoris grønne verden, Kiiros gule verden eller Akas røde verden?

Meet Midori, Kiiro and Aka
Three time travellers from three completely different futures.
They're stranded here at Experimentarium, and you have to help them get back home to 2121. But which future will they end up in? It depends on you - and your carbon footprint. Will your consumption of resources create Midori's green world, Kiiro's yellow world or Aka's red world?



Aka!
Hvilken fremtid sender du os tilbage til?
Which future will you send us back to?

The three girls Aka (in red), Kiiro (in yellow), and Midori (in green) have travelled back in time from three different futures that reflect average global temperature increases of 4.5°C (Aka), 3-3.5°C (Kiiro), and 1.5-2°C (Midori) respectively in the year 2121. The girls are present throughout the exhibition, offering personal narratives of their experiences in relation to a number of everyday themes (transportation in the above image).

Photo: M. Achiam

CLIMATE

GARDEN

2085

HANDBOOK
FOR A PUBLIC
EXPERIMENT

 PARK BOOKS

Final remarks

Museums have an important role to play in creating inclusive spaces to engage citizens (and other parties) in discussing, making meaning of, and addressing pressing socio-scientific issues

This requires museums to transition from an ethos of implicit neutrality (science as truth) and a practice of passively sharing knowledge, to one of actively promoting agency, sense-making and imagination

In doing so, museums can become vital infrastructures for collective reflection, dialogue, and action in a rapidly changing world.

Questions for discussion

In your own institution, where do you see opportunities to move from presenting “neutral” knowledge to fostering dialogue, agency, and imagination? What small first step could make that shift possible?

Which socio-scientific issues in your context feel too complex, uncertain, or value-laden for traditional exhibition formats - and how might you design spaces that allow publics to engage with that complexity rather than avoid it?

Want more?

Find the article behind this talk, here:

tinyurl.com/PostNormalMuseums

...or get in touch with me:

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www.linkedin.com/in/marianneachiam/



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